

Emder Schiffsausrüstungs AG · Postfach 14 42 · 26694 Emden

To whom it may concern

Ihre Nachricht/Your ref.	Unser Zeichen/Our ref.	Name, E-Mail	Datum/Date
-	MO-Mz/Kr	m.overhaus@emder.de	2020-03-13

Message from our Executive Board

Dear customer,

as a valued customer of EMDER, you trust us to not only take care of your supplies, but to do so safely, dependably and responsibly. Today, as the world comes to terms with an unprecedented health scare in COVID-19 (Corona virus), these values are more important to us than ever. Therefore, we'd like to take this opportunity to share some insight into the different steps that we are taking to guarantee that we continue to meet and exceed the highest standards of safety and hygiene and ensure our global supply chains.

Safety & hygiene

The already highest standards of safety and hygiene have been adjusted and further improved in regards of the exceptional situation we are facing all together. At a very early stage we have taken all necessary actions and clearly communicated them to our subsidiaries, agencies, partners and subcontractors around the globe.

This strong focus on hygiene extends to our entire organization in general and in particular to our catering and provisioning services.

That said, you and your crews can feel secure in the knowledge that EMDER has taken every precaution necessary to protect your health and the health of your employees. In this emotional time, you can be assured that we are guided and consistently act by fact-based, circumstance-driven decision making. On a daily basis, we work closely with experts at the Public Health Authorities and continuously monitor and evaluate the situation.

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Vorsitzender des Aufsichtsrats/
Chairman of the Supervisory Board:
Hans-Jürgen Wurpts
Vorstand/Board of Management:
Mathias Overhaus,
Simon Menz

Commerzbank Emden
IBAN DE96 2844 0037 0491 0568 00 · BIC COBA DEFF 284
Ostfriesische Volksbank
IBAN DE26 2859 0075 1008 8997 00 · BIC GENO DEF1 LER
Sparkasse Emden
IBAN DE54 2845 0000 0024 0002 42 · BIC BRLA DE21 EMD

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Global supplies

Our goal is to ensure the global supply chains as long and as far as possible. As a precaution we are in close contact with our clients and have developed strategies to avoid potential shortage of provisions and other products that are obligatory for operations.

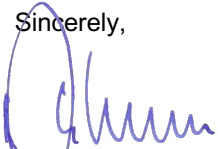
However, the current situation is continuously changing, and we will have to respond very quickly to that.

In more than 100 years of operations, EMDER has faced many challenges and always emerged stronger. We were able to do so because we put you, our customer, at the heart of our operation. With that commitment in mind, we are confident that we will overcome this challenging time as well.

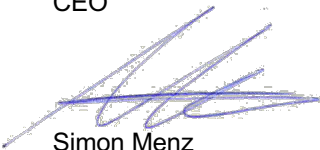
As you know EMDER staff will go further to recognize your concerns and take care of you.

Thank you for choosing EMDER, and stay safe.

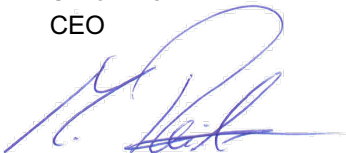
Sincerely,

A blue ink signature of Mathias Overhaus.

Mathias Overhaus
CEO

A blue ink signature of Simon Menz.

Simon Menz
CEO

A blue ink signature of Matthias Reiter.

Matthias Reiter
Executive Officer & Head of Ops.